



**sunshine health**<sup>TM</sup>

Serving Escambia, Okaloosa, Santa Rosa and Walton Counties

**SUNSHINE HEALTH COMPREHENSIVE LONG-TERM CARE  
PROVIDER DIRECTORY / DIRECTORIO DE PROVEEDORES**



1-866-796-0530

TDD/TTY 1-800-955-8770

[SunshineHealth.com](http://SunshineHealth.com)

## **WELCOME TO SUNSHINE HEALTH!**

This is your provider directory. This directory has a list of providers you can use to get services in the Comprehensive Long Term Care program.

Let us know if you need help understanding this. Interpreter services are provided free of charge to you. This includes sign language. We also have a telephone language line to help with translations. You can call Member Services. The number is 1-866-796-0530 (TTY 1-800-955-8770).

These providers have agreed to provide comprehensive long term care services for you. Services will be approved by your Case Manager. You may choose any provider from this list. You may change providers at any time. If you would like to change providers, call Member Services at 1-866-796-0530 (TTY 1-800-955-8770).

Some network providers may have been added or removed from our network after this directory was printed. All providers may not be taking new members. To get the most up-to-date list of Sunshine Health's providers, call Member Services at 1-866-796-0530 (TTY 1-800-955-8770), Monday through Friday, 8:00 A.M. through 8:00 P.M., Eastern Standard Time, or visit us on the web at [www.sunshinehealth.com](http://www.sunshinehealth.com).

### **BEHAVIORAL HEALTH**

Behavioral Health refers to mental health, alcohol and drug abuse services. Sunshine Health has providers that can provide extra services. These will be in addition to the services you may already receive from Medicare or Medicaid. They are listed in this directory. Please talk to your Care Manager to arrange for these services.

### **FOR MEDICAL CARE**

If you have Medicare eligibility, then you will access most medical services through that coverage. However, as a Comprehensive LTC member with Sunshine Health, you also have access to Medicaid-covered medical care. You can use Sunshine Health's Managed Medical Assistance Provider Directory to find a medical provider. If you have any questions, your Care Manager can help.

### **FOR ADDITIONAL INFORMATION**

If you want us to add a provider who is not a Sunshine Health provider, please refer them to:

Sunshine Health  
P.O. Box 459088  
Fort Lauderdale, FL 33345-9088  
1-866-796-0530 (TTY 1-800-955-8770)

## ABOUT THIS DIRECTORY

The following information is collected on applications during the initial contracting and credentialing process:

- Name
- Office location
- Hours
- Phone numbers
- Languages
- Services
- Acceptance of new members

You can get updated information about specialty certification by visiting [www.abms.org](http://www.abms.org).

You may see the following throughout this directory.

### ***Accreditation:***

<b>ABCPO</b>	American Board for Certification of Prosthetics and Orthotics.
<b>ACHC</b>	Accreditation Commission for Health Care.
<b>ACR</b>	American College of Radiology.
<b>AOA</b>	American Osteopathic Association.
<b>CAP</b>	College of American Pathologists.
<b>CARF</b>	Commission on Accreditation of Rehabilitation Facilities.
<b>CHAP</b>	Community Health Accreditation Program.
<b>CCAC</b>	Continuing Care Accreditation Commission.
<b>CLIA</b>	Clinical Laboratory Improvement Amendment Certification.
<b>COLA</b>	Commission on Office Laboratory Accreditation.
<b>JCAHO</b>	Joint Commission on Accreditation of Healthcare Organizations.
<b>NCQA</b>	National Committee for Quality Assurance.
<b>URAC</b>	Utilization Review Accreditation Commission.

Sunshine Health looks forward to serving you!

## **¡BIENVENIDO A SUNSHINE HEALTH!**

Este es su directorio de proveedores. Este directorio cuenta con una lista de proveedores que puede utilizar para recibir servicios en el programa de Atención Integral de Largo Plazo.

Déjenos saber si necesita ayuda para entender este directorio. Contamos con servicios de interpretación gratuitos para usted, incluyendo lenguaje de señas. También contamos con una línea telefónica de idiomas para traducir. Puede llamar a Servicios para Miembros. El número es 1-866-796-0530 (TTY 1-800-955-8770).

Estos proveedores han aceptado brindarle servicios de atención de largo plazo. Los servicios deberán ser aprobados por su Administrador de Casos. Usted podrá escoger cualquier proveedor de esta lista. Podrá cambiar de proveedor en cualquier momento. Si desea cambiar de proveedor, llame a Servicios para Miembros al 1-866-796-0530 (TTY 1-800-955-8770).

Es posible que algunos proveedores de la red hayan sido agregados o quitados de nuestra red tras la impresión de este directorio. Es posible que no todos los proveedores estén aceptando miembros nuevos. Si desea la lista más actualizada de los proveedores de Sunshine Health, llame a Servicios para Miembros al 1-866-796-0530 (TTY 1-800-955-8770), de lunes a viernes de 8:00 A.M. a 8:00 P.M., Hora Estándar del Este, o visítenos en internet ingresando en [www.sunshinehealth.com](http://www.sunshinehealth.com).

### **SALUD CONDUCTUAL**

La Salud Conductual se refiere a los servicios para salud mental, abuso de drogas y alcohol. Sunshine Health cuenta con proveedores que pueden brindar servicios extra. Esto es además de los servicios que usted ya pueda estar recibiendo de Medicare o Medicaid. Están listados en este directorio. Por favor, hable con su Administrador de Casos para coordinar estos servicios.

### **PARA ATENCIÓN MÉDICA**

Si usted es elegible para Medicare, usted accederá a la mayoría de los servicios médicos a través de dicha cobertura. Sin embargo, como miembro de Atención Integral de Largo Plazo de Sunshine Health, también tiene acceso a atención médica cubierta por Medicaid. Puede utilizar el Directorio de Proveedores de Asistencia Médica Administrada de Sunshine Health para encontrar un proveedor médico. Si tiene preguntas, su Administrador de Casos puede ayudarle.

### **POR INFORMACIÓN ADICIONAL**

Si desea que agreguemos a un proveedor que no es proveedor de Sunshine Health, por favor, refiéralo a:

Sunshine Health  
P.O. Box 459088  
Fort Lauderdale, FL 33345-9088  
1-866-796-0530 (TTY 1-800-955-8770)

## ACERCA DE ESTE DIRECTORIO

La siguiente información es recabada a partir de las aplicaciones durante el proceso inicial de contratación y acreditación:

- Nombre
- Ubicación del consultorio
- Horarios
- Números de teléfono
- Idiomas
- Servicios
- Aceptación de nuevos miembros

Puede obtener información actualizada acerca de certificación de especialidades visitando [www.abms.org](http://www.abms.org).

Podrá encontrar lo siguiente en este directorio.

### *Acreditación:*

<b>ABCPO</b>	American Board for Certification of Prosthetics and Orthotics (Junta Estadounidense para Certificación de Prótesis y Ortopedia)
<b>ACHC</b>	Accreditation Commission for Health Care (Comisión de Acreditación para Atención de la Salud)
<b>ACR</b>	American College of Radiology (Colegio Estadounidense de Radiología)
<b>AOA</b>	American Osteopathic Association (Asociación Estadounidense de Osteopatía)
<b>CAP</b>	College of American Pathologists (Colegio de Patólogos Estadounidenses)
<b>CARF</b>	Commission on Accreditation of Rehabilitation Facilities (Comisión para la Acreditación de Centros de Rehabilitación)
<b>CHAP</b>	Community Health Accreditation Program (Programa de Acreditación de Salud Comunitaria)
<b>CCAC</b>	Continuing Care Accreditation Commission (Comisión de Acreditación de Cuidados Continuos)
<b>CLIA</b>	Clinical Laboratory Improvement Amendment Certification (Certificación de Enmiendas para el Mejoramiento de Laboratorios Clínicos)
<b>COLA</b>	Commission on Office Laboratory Accreditation (Comisión para Acreditación de Laboratorios)
<b>JCAHO</b>	Joint Commission on Accreditation of Healthcare Organizations (Comisión Conjunta para Acreditación de Organizaciones de Atención de la Salud)
<b>NCQA</b>	National Committee for Quality Assurance (Comité Nacional para Garantía de Calidad)
<b>URAC</b>	Utilization Review Accreditation Commission (Comisión para Acreditación de Análisis de Utilización)

¡Sunshine Health espera satisfacer sus necesidades de atención médica!

## **ESSENTIAL PROVIDERS**

Pursuant to s. 409.975(1)(b), F.S., certain providers are statewide resources and essential providers for all Managed Care Plans in all regions. Statewide essential providers include the following facilities:

- (1) Faculty plans of Florida medical school faculty physician groups
- (2) Regional perinatal intensive care centers as defined in s. 383.16(2), F.S.
- (3) Hospitals licensed as specialty children's hospitals as defined in s. 395.002(27), F.S.

In order to comply with this law, the following essential providers are part of the Sunshine Health network and are available to all members:

Johns Hopkins All Children's Hospital	Mount Sinai Medical Center
Nemours Children's Hospital	University of Florida (UF) Jacksonville
Nicklaus Children's Hospital	University of Central Florida (UCF)
Wolfson's Children's Hospital	University of Florida (UF) Gainesville
Florida International University	University of Florida (UF) Sacred Heart
Florida Medical Practice Plan Inc.	University of Miami Hospital
Florida State University (FSU) Sarasota	University of South Florida (USF)

**Escambia County**

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## SKILLED NURSING FACILITIES / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facilities /  
Instituciones de enfermería  
especializada**

**Bayside Health and Rehabilitation  
Center**

4343 Langley Avenue  
Pensacola, FL 32504  
Phone/Teléfono: 850-430-3300  
Mon-Thur: Open 24 Hours, Fri:  
12:00pm-11:59pm, Sat-Sun: Open  
24 Hours  
<http://www.baysidehcr.com>

**Bayside Health and Rehabilitation  
Center**

4343 Langley Avenue  
Pensacola, FL 32504  
Phone/Teléfono: 850-430-3300  
Mon-Thur: Open 24 Hours, Fri:  
12:00pm-11:59pm, Sat-Sun: Open  
24 Hours  
<http://www.baysidehcr.com>

**Century Snf Operations Llc**

6020 Industrial Boulevard  
Century, FL 32535  
Phone/Teléfono: 850-256-1540  
Mon: 8:00am-5:00pm, Tue-Wed:  
Open 24 Hours, Thur-Fri: 8:00am-  
5:00pm, Sun: Open 24 Hours

**Century Snf Operations Llc**

6020 Industrial Boulevard  
Century, FL 32535  
Phone/Teléfono: 850-256-1540  
Mon: 8:00am-5:00pm, Tue-Wed:  
Open 24 Hours, Thur-Fri: 8:00am-  
5:00pm, Sun: Open 24 Hours

**Life Care Center of Pensacola**

3291 East Olive Road &  
Pensacola, FL 32514  
Phone/Teléfono: 850-471-5400  
Open 24 Hours  
<http://www.lcca.com>

**Life Care Center of Pensacola**

3291 East Olive Road &  
Pensacola, FL 32514  
Phone/Teléfono: 850-471-5400  
Open 24 Hours  
<http://www.lcca.com>

**Rehabilitation Center at Park  
Place LLC**

1717 W Avery Street &  
Pensacola, FL 32501  
Phone/Teléfono: 850-434-2355  
Open 24 Hours  
<http://www.trilliumhcg.com>

**Rehabilitation Center at Park  
Place LLC**

1717 W Avery Street &  
Pensacola, FL 32501  
Phone/Teléfono: 850-434-2355  
Open 24 Hours  
<http://www.trilliumhcg.com>

**Solaris Healthcare Pensacola**

8475 Univeristy Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-1252  
Open 24 Hours  
<http://www.solarishealthcare.org>

**Solaris Healthcare Pensacola**

8475 Univeristy Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-1252  
Open 24 Hours  
<http://www.solarishealthcare.org>

**The Health Center of Pensacola,  
Inc.**

8475 University Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-1252  
Mon-Thur: Open 24 Hours, Fri:  
12:00pm-11:59pm, Sat-Sun: Open  
24 Hours

**The Health Center of Pensacola,  
Inc.**

8475 University Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-1252  
Mon-Thur: Open 24 Hours, Fri:  
12:00pm-11:59pm, Sat-Sun: Open  
24 Hours

**University Hills Health and  
Rehabilitation**

10040 Hillview Road &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-0570  
Open 24 Hours  
<http://www.consulatehealthcare.com>

**University Hills Health and  
Rehabilitation**

10040 Hillview Road &  
Pensacola, FL 32514  
Phone/Teléfono: 850-474-0570  
Open 24 Hours  
<http://www.consulatehealthcare.com>

**Willowbrooke Court at Azalea  
Trace**

10100 Hillview Drive &  
Pensacola, FL 32514  
Phone/Teléfono: 850-478-5200  
Open 24 Hours  
<https://www.actsretirement.org/communities/florida/azalea-trace-pensacola/>

**Willowbrooke Court at Azalea  
Trace**

10100 Hillview Drive &  
Pensacola, FL 32514  
Phone/Teléfono: 850-478-5200  
Open 24 Hours  
<https://www.actsretirement.org/communities/florida/azalea-trace-pensacola/>



## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

### Adult Companion / Acompañante para adultos

**Aveanna Healthcare**  
1300 North Palafox Street & Suite 106  
Pensacola, FL 32501  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare**  
2114 Airport Boulevard & Suite 2000  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare Pensacola**  
2065 Airport Boulevard & Suite 400  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
4300 Bayou Boulevard Suite 8  
Pensacola, FL 32504  
Phone/Teléfono: 800-850-3904  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Brightstar Care of Pensacola**  
Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Family First Homecare of Pensacola**  
801 W Romana St Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 800-431-0706  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm

**Family First Homecare, LLC**  
9780 Lantern Road & Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 850-903-9038  
Mon-Fri: 8:00am-5:00pm

**Home Care Solutions**  
25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

**Interim Healthcare of Northwest Florida**  
1331 Creighton Road Suite A  
Pensacola, FL 32504  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
85 West Airport Boulevard & Suite 5  
Pensacola, FL 32503  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Maxim Healthcare Services Inc**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Nursespring of Pensacola LLC**  
5498 N Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm  
<http://www.nursespring.com>

**NurseSpring of Pensacola LLC**  
5500 North Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonash Home Health Care**  
1550 Creighton Road Suite 7  
Pensacola, FL 32504  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonash Home Health Care**  
201 E GOVERNMENT ST SUITE 10  
Pensacola, FL 32502  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonshine Companion Care LLC**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-764-6638  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Sonshine Elder Care, LLC**  
2110 W Yonge St & Pensacola, FL 32501  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**TLC Caregivers**  
4400 Bayou Boulevard & Suite 9  
Pensacola, FL 32503  
Phone/Teléfono: 850-857-0920  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

### Assisted Living Facility / Institución de residencia asistida

**Noble Senior Living at Pensacola**  
4916 Mobile Highway & Pensacola, FL 32506  
Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

**Northpointe Retirement Community**  
5100 Northpointe Parkway & Pensacola, FL 32514  
Phone/Teléfono: 850-487-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Northpointe Retirement Community Inc**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Westpointe Retirement Community Inc**  
5101 Northpointe Parkway & Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
5498 N Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm  
<http://www.nursespring.com>

**NurseSpring of Pensacola LLC**  
5500 North Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

**Council on Aging of West Florida Inc**  
875 Royce Street  
Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri: 7:30am-5:30pm, Sat-Sun: Open 24 Hours  
<http://www.coawfla.org>

**L & L Executive Adult Day Care LLC**  
3470 Barrancas Ave  
Pensacola, FL 32507  
Phone/Teléfono: 850-741-3428  
Mon-Fri: 8:00am-5:00pm

### Home Delivered Meals / Comidas entregadas en casa

**Council on Aging of West Florida Inc**  
875 Royce Street  
Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri: 7:30am-5:30pm, Sat-Sun: Open 24 Hours  
<http://www.coawfla.org>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
1300 North Palafox Street & Suite 106  
Pensacola, FL 32501  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare**  
2114 Airport Boulevard & Suite 2000  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare Pensacola**  
2065 Airport Boulevard & Suite 400  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm  
<http://www.aveanna.com>

## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

### Respite Care / Cuidado de relevo cont.

**Brightstar Care of Pensacola**  
4300 Bayou Boulevard  
Suite 8  
Pensacola, FL 32504  
Phone/Teléfono: 800-850-3904  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Brightstar Care of Pensacola**  
Servicing Escambia &  
Pensacola, FL 32501  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Family First Homecare of Pensacola**  
801 W Romana St  
Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 800-431-0706  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm

**Family First Homecare, LLC**  
9780 Lantern Road &  
Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 850-903-9038  
Mon-Fri: 8:00am-5:00pm

**Home Care Solutions**  
25 E Wright Street  
Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

**Interim Healthcare of Northwest Florida**  
1331 Creighton Road  
Suite A  
Pensacola, FL 32504  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
85 West Airport Boulevard &  
Suite 5  
Pensacola, FL 32503  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Maxim Healthcare Services Inc**  
Servicing Escambia County &  
Pensacola, FL 32501  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Medical Services of Northwest Florida**  
Servicing Escambia &  
Pensacola, FL 32501  
Phone/Teléfono: 850-936-0400  
Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Noble Senior Living at Pensacola**  
4916 Mobile Highway &  
Pensacola, FL 32506  
Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

**Northpointe Retirement Community**  
5100 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-487-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Northpointe Retirement Community Inc**  
Servicing Escambia County &  
Pensacola, FL 32501  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**  
5498 N Davis Highway &  
Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm  
<http://www.nursespring.com>

**NurseSpring of Pensacola LLC**  
5500 North Davis Highway &  
Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonas Home Health Care**  
1550 Creighton Road  
Suite 7  
Pensacola, FL 32504  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonas Home Health Care**  
201 E GOVERNMENT ST  
SUITE 10  
Pensacola, FL 32502  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonshine Companion Care LLC**  
Servicing Escambia County &  
Pensacola, FL 32501  
Phone/Teléfono: 850-764-6638  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Sonshine Elder Care, LLC**  
2110 W Yonge St &  
Pensacola, FL 32501  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Escambia &  
Pensacola, FL 32501  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**TLC Caregivers**  
4400 Bayou Boulevard &  
Suite 9  
Pensacola, FL 32503  
Phone/Teléfono: 850-857-0920  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

**Westpointe Retirement Community Inc**  
5101 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

## LONG TERM CARE / CUIDADO A LARGO PLAZO

### Adult Companion / Acompañante para adultos

#### Home Care Solutions

25 E Wright Street  
Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

#### Nursespring of Pensacola LLC

5498 N Davis Highway &  
Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri:  
7:00am-5:00pm  
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Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Assisted Living Facility / Institución de residencia asistida

#### Noble Senior Living at Pensacola

4916 Mobile Highway &  
Pensacola, FL 32506  
Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

#### Northpointe Retirement Community

5100 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-487-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

#### Northpointe Retirement Community Inc

Servicing Escambia County &  
Pensacola, FL 32501  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

#### Prisyc Manor

8061 Groveland Avenue &  
Pensacola, FL 32534  
Phone/Teléfono: 850-495-2779  
Mon: 8:00am-5:00pm, Tue-Wed:  
Open 24 Hours, Thur-Fri: 8:00am-  
5:00pm, Sun: Open 24 Hours  
<http://www.prisycomanorhome.com>

#### Shelton Manor INC.

9700 Pensacola Boulevard  
Pensacola, FL 32534  
Phone/Teléfono: 850-741-3540  
Mon-Fri: 8:00am-5:00pm

#### The Rhema House

2910 Michael Drive &  
Pensacola, FL 32505  
Phone/Teléfono: 850-602-5725  
Mon-Fri: 8:00am-5:00pm

### Westpointe Retirement Community Inc

5101 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

### Windermere Memory Care Inc

7901 Kipling Street &  
Pensacola, FL 32514  
Phone/Teléfono: 850-418-6690  
Open 24 Hours  
<http://www.windermeremc.com>

### Chore Provider / Proveedor para tareas domésticas

#### Home Care Solutions

25 E Wright Street  
Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

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Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

#### Council on Aging of West Florida Inc

875 Royce Street  
Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri:  
7:30am-5:30pm, Sat-Sun: Open 24  
Hours  
<http://www.coawfla.org>

#### L & L Executive Adult Day Care LLC

3470 Barrancas Ave  
Pensacola, FL 32507  
Phone/Teléfono: 850-741-3428  
Mon-Fri: 8:00am-5:00pm

### Home Delivered Meals / Comidas entregadas en casa

#### Council on Aging of West Florida Inc

875 Royce Street  
Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri:  
7:30am-5:30pm, Sat-Sun: Open 24  
Hours  
<http://www.coawfla.org>

### In Home Supportive Care / Cuidados paliativos en el hogar

#### Home Care Solutions

25 E Wright Street  
Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

#### Home Care Solutions

25 E Wright Street  
Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

#### Noble Senior Living at Pensacola

4916 Mobile Highway &  
Pensacola, FL 32506  
Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

#### Northpointe Retirement Community

5100 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-487-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

#### Northpointe Retirement Community Inc

Servicing Escambia County &  
Pensacola, FL 32501  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

#### Nursespring of Pensacola LLC

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Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri:  
7:00am-5:00pm  
<http://www.nursespring.com>

#### NurseSpring of Pensacola LLC

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Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Westpointe Retirement Community Inc

5101 Northpointe Parkway &  
Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

## ANCILLARY / PROVEDORES AUXILIARES

### Adult Companion / Acompañante para adultos

**Assisting Seniors LLC**  
441 Woodbine Drive  
Pensacola, FL 32503  
Phone/Teléfono: 850-287-0099  
Open 24 Hours

**Aveanna Healthcare**  
1300 North Palafox Street & Suite 106  
Pensacola, FL 32501  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare**  
2114 Airport Boulevard & Suite 2000  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Aveanna Healthcare Pensacola**  
2065 Airport Boulevard & Suite 400  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
4300 Bayou Boulevard Suite 8  
Pensacola, FL 32504  
Phone/Teléfono: 800-850-3904  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Brightstar Care of Pensacola**  
Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Family First Homecare of Pensacola**  
801 W Romana St Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 800-431-0706  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm

**Family First Homecare, LLC**  
9780 Lantern Road & Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 850-903-9038  
Mon-Fri: 8:00am-5:00pm

**Home Care Solutions**  
25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

**Interim Healthcare of Northwest Florida**  
1331 Creighton Road Suite A  
Pensacola, FL 32504  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
85 West Airport Boulevard & Suite 5  
Pensacola, FL 32503  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Maxim Healthcare Services Inc**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Nursespring of Pensacola LLC**  
5498 N Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm  
<http://www.nursespring.com>

**NurseSpring of Pensacola LLC**  
5500 North Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonashome Health Care**  
1550 Creighton Road Suite 7  
Pensacola, FL 32504  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonashome Health Care**  
201 E GOVERNMENT ST SUITE 10  
Pensacola, FL 32502  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

**Sonshine Companion Care LLC**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-764-6638  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Sonshine Elder Care, LLC**  
2110 W Yonge St & Pensacola, FL 32501  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**TLC Caregivers**  
4400 Bayou Boulevard & Suite 9  
Pensacola, FL 32503  
Phone/Teléfono: 850-857-0920  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

### Assisted Living Facility / Institución de residencia asistida

**Noble Senior Living at Pensacola**  
4916 Mobile Highway & Pensacola, FL 32506  
Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

**Northpointe Retirement Community**  
5100 Northpointe Parkway & Pensacola, FL 32514  
Phone/Teléfono: 850-487-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Northpointe Retirement Community Inc**  
Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Prisyco Manor**  
8061 Groveland Avenue & Pensacola, FL 32534  
Phone/Teléfono: 850-495-2779  
Mon: 8:00am-5:00pm, Tue-Wed: Open 24 Hours, Thur-Fri: 8:00am-5:00pm, Sun: Open 24 Hours  
<http://www.prisycomanorhome.com>

**Shelton Manor INC.**  
9700 Pensacola Boulevard Pensacola, FL 32534  
Phone/Teléfono: 850-741-3540  
Mon-Fri: 8:00am-5:00pm

**The Rhema House**  
2910 Michael Drive & Pensacola, FL 32505  
Phone/Teléfono: 850-602-5725  
Mon-Fri: 8:00am-5:00pm

**Westpointe Retirement Community Inc**  
5101 Northpointe Parkway & Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

**Windermere Memory Care Inc**  
7901 Kipling Street & Pensacola, FL 32514  
Phone/Teléfono: 850-418-6690  
Open 24 Hours  
<http://www.windermeremc.com>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
5498 N Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8666  
Mon: 8:00am-5:00pm, Tue-Fri: 7:00am-5:00pm  
<http://www.nursespring.com>

**NurseSpring of Pensacola LLC**  
5500 North Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

**Council on Aging of West Florida Inc**  
875 Royce Street Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri: 7:30am-5:30pm, Sat-Sun: Open 24 Hours  
<http://www.coawfla.org>

**L & L Executive Adult Day Care LLC**  
3470 Barrancas Ave Pensacola, FL 32507  
Phone/Teléfono: 850-741-3428  
Mon-Fri: 8:00am-5:00pm

### Home Delivered Meals / Comidas entregadas en casa

**Council on Aging of West Florida Inc**  
875 Royce Street Pensacola, FL 32503  
Phone/Teléfono: 850-432-1475  
Mon: 8:00am-5:00pm, Tue-Fri: 7:30am-5:30pm, Sat-Sun: Open 24 Hours  
<http://www.coawfla.org>

## ANCILLARY / PROVEDORES AUXILIARES

### Home Delivered Meals / Comidas entregadas en casa cont.

#### Food With Care

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 407-657-3880  
Mon-Thur: 9:00am-4:00pm, Fri: 9:00am-2:30pm  
<http://www.foodwithcare.com>

#### G. A. Food Service, Inc

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 727-873-2211  
Mon-Fri: 8:00am-5:00pm  
<https://www.sunmeadow.com/>

#### Mom's Meals

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 866-598-0135  
Mon-Fri: 8:00am-5:00pm

### In Home Supportive Care / Cuidados paliativos en el hogar

#### Home Care Solutions

25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

### Minor Home Modifications / Modificaciones Menores En El Hogar

#### Evolve EMOD LLC

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 844-438-7577  
Mon-Fri: 8:00am-5:00pm

#### Home Sweet Homes of FL Inc

14 Mead Drive & Pensacola, FL 32526  
Phone/Teléfono: 850-232-8541  
Mon-Fri: 8:00am-5:00pm

#### Phoenix Pro Management, Inc

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 561-236-9384  
Mon-Fri: 8:00am-5:00pm

#### Terrell Sletten Contracting Inc

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 239-910-7579  
Mon-Fri: 8:00am-5:00pm

### Respite Care / Cuidado de relevo

#### Aveanna Healthcare

1300 North Palafox Street & Suite 106  
Pensacola, FL 32501  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

#### Aveanna Healthcare

2114 Airport Boulevard & Suite 2000  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

#### Aveanna Healthcare Pensacola

2065 Airport Boulevard & Suite 400  
Pensacola, FL 32504  
Phone/Teléfono: 850-444-4365  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm  
<http://www.aveanna.com>

#### Brightstar Care of Pensacola

4300 Bayou Boulevard Suite 8  
Pensacola, FL 32504  
Phone/Teléfono: 800-850-3904  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

#### Brightstar Care of Pensacola

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

#### Family First Homecare of Pensacola

801 W Romana St Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 800-431-0706  
Mon: 8:00am-5:00pm, Tue-Fri: 8:30am-5:00pm

#### Family First Homecare, LLC

9780 Lantern Road & Suite D  
Pensacola, FL 32502  
Phone/Teléfono: 850-903-9038  
Mon-Fri: 8:00am-5:00pm

#### Home Care Solutions

25 E Wright Street Suite 2512  
Pensacola, FL 32501  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:30am-4:30pm  
<http://www.homecarefl.com>

#### Interim Healthcare of Northwest Florida

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Pensacola, FL 32504  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

#### Maxim Healthcare Services Inc

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Pensacola, FL 32503  
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<http://www.mchsi.com>

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Phone/Teléfono: 732-403-3151  
Mon-Fri: 8:00am-5:00pm

#### Northpointe Retirement Community

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Phone/Teléfono: 850-487-1114  
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#### Northpointe Retirement Community Inc

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Phone/Teléfono: 850-478-1114  
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#### Nursespring of Pensacola LLC

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Phone/Teléfono: 850-479-8666  
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<http://www.nursespring.com>

#### NurseSpring of Pensacola LLC

5500 North Davis Highway & Pensacola, FL 32503  
Phone/Teléfono: 850-479-8620  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

#### Sonashome Health Care

1550 Creighton Road Suite 7  
Pensacola, FL 32504  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

#### Sonashome Health Care

201 E GOVERNMENT ST SUITE 10  
Pensacola, FL 32502  
Phone/Teléfono: 850-331-7730  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonashomehealth.com>

#### Sonshine Companion Care LLC

Servicing Escambia County & Pensacola, FL 32501  
Phone/Teléfono: 850-764-6638  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

#### Sonshine Elder Care, LLC

2110 W Yonge St & Pensacola, FL 32501  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

#### Synergy Home Care of Northwest Florida Inc

Servicing Escambia & Pensacola, FL 32501  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

#### TLC Caregivers

4400 Bayou Boulevard & Suite 9  
Pensacola, FL 32503  
Phone/Teléfono: 850-857-0920  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

#### Westpointe Retirement Community Inc

5101 Northpointe Parkway & Pensacola, FL 32514  
Phone/Teléfono: 850-484-8383  
Open 24 Hours

## HEARING / SERVICIOS DE AUDICIÓN

*To coordinate hearing services Members can:*

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

*Para coordinar los servicios de audición los Miembros pueden:*

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

## NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

*Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:*

*Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.*

*\*\*\*Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

*Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:*

*LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.*

*\*\*\*Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

## SKILLED NURSING FACILITIES / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facilities /  
Instituciones de enfermería  
especializada**

**Crestview Rehabilitation Center**

**LLC**

1849 First Avenue East &  
Crestview, FL 32539  
Phone/Teléfono: 850-682-5322  
Open 24 Hours  
<http://www.crestviewrehabilitation.com>

**Crestview Rehabilitation Center  
LLC**

1849 First Avenue East &  
Crestview, FL 32539  
Phone/Teléfono: 850-682-5322  
Open 24 Hours  
<http://www.crestviewrehabilitation.com>

**Emerald Coast Center**

114 3rd Street SE &  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-243-6134  
Open 24 Hours  
<https://emeraldcoasthealthandrehab.com/>

**Emerald Coast Center**

114 3rd Street SE &  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-243-6134  
Open 24 Hours  
<https://emeraldcoasthealthandrehab.com/>

**Fort Walton Rehabilitation Center**

1 LBJ Senior Drive &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-863-2066  
Open 24 Hours  
<http://www.fortwaltonrehab.com>

**Fort Walton Rehabilitation Center**

1 LBJ Senior Drive &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-863-2066  
Open 24 Hours  
<http://www.fortwaltonrehab.com>

**Shoal Creek Rehabilitation Center**

500 Hospital Drive &  
Crestview, FL 32539  
Phone/Teléfono: 850-689-3146  
Open 24 Hours

**Shoal Creek Rehabilitation Center**

500 Hospital Drive &  
Crestview, FL 32539  
Phone/Teléfono: 850-689-3146  
Open 24 Hours

**The Manor At Blue water Bay**

1500 White Point Road &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-5592  
Open 24 Hours  
<http://www.manoratbwb.com>

**The Manor At Blue water Bay**

1500 White Point Road &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-5592  
Open 24 Hours  
<http://www.manoratbwb.com>

**The Manor At Bluewater Bay**

1500 White Point Road &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-5592  
Open 24 Hours

**The Manor At Bluewater Bay**

1500 White Point Road &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-5592  
Open 24 Hours

**Westwood Operations, LLC**

1001 Mar Walt Drive  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-863-5174  
Open 24 Hours

**Westwood Operations, LLC**

1001 Mar Walt Drive  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-863-5174  
Open 24 Hours

## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

### Adult Companion / Acompañante para adultos

**Aveanna Healthcare**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of Northwest Florida**  
339 NW Racetrack Rd  
Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
339 NW Racetrack Road &  
Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
801 N Wilson Street  
Crestview, FL 32536  
Phone/Teléfono: 850-862-8548  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
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Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
Servicing Okaloosa County &  
Ft Walton Bch, FL 32547  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Nursespring of Pensacola LLC**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Okaloosa County Council on Aging dba Elder Services of Okaloosa County**  
207 Hospital Drive NE  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Mon-Fri: 8:00am-5:00pm  
<http://www.elder-services.org>

**Sonshine Elder Care, LLC**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

### Assisted Living Facility / Institución de residencia asistida

**650 Industrial Drive**  
650 INDUSTRIAL DRIVE  
Crestview, FL 32539  
Phone/Teléfono: 850-398-6233  
Mon-Fri: 8:00am-5:00pm

**Crestview Manor**  
603 North Pearl Street &  
Crestview, FL 32536  
Phone/Teléfono: 850-689-7850  
Open 24 Hours

**Crestview Manor and Twin Cities Pavilion**  
207 Hospital Drive  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Open 24 Hours

**H Bay Ministries Inc Db a Superior Residences of Niceville**  
2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Open 24 Hours

**Northpointe Retirement Community Inc**  
Servicing Okaloosa County &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Superior Residences of Niceville**  
2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Mon-Fri: 8:00am-5:00pm  
<http://www.superioralf.com>

**Twin Cities Pavilion**  
1053 John Sims Parkway  
Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

**650 Industrial Drive**  
650 INDUSTRIAL DRIVE  
Crestview, FL 32539  
Phone/Teléfono: 850-398-6233  
Mon-Fri: 8:00am-5:00pm

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**Twin Cities Pavilion**  
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Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

### Home Delivered Meals / Comidas entregadas en casa

**Okaloosa County Council on Aging dba Elder Services of Okaloosa County**  
207 Hospital Drive NE  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Mon-Fri: 8:00am-5:00pm  
<http://www.elder-services.org>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Crestview Manor**  
603 North Pearl Street &  
Crestview, FL 32536  
Phone/Teléfono: 850-689-7850  
Open 24 Hours

**Crestview Manor and Twin Cities Pavilion**  
207 Hospital Drive  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Open 24 Hours

**H Bay Ministries Inc Db a Superior Residences of Niceville**  
2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Open 24 Hours

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of Northwest Florida**  
339 NW Racetrack Rd  
Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>



## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

**Respite Care / Cuidado de relevo cont.**

**Interim Healthcare of NorthWest Florida Inc**

339 NW Racetrack Road & Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**

801 N Wilson Street  
Crestview, FL 32536  
Phone/Teléfono: 850-862-8548  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**

Servicing Okaloosa & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**

Servicing Okaloosa County & Ft Walton Bch, FL 32547  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Medical Services of Northwest Florida**

Servicing Okaloosa & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-936-0400  
Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Northpointe Retirement Community Inc**

Servicing Okaloosa County & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**

Servicing Okaloosa & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

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207 Hospital Drive NE  
Fort Walton Beach, FL 32548  
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**Sonshine Elder Care, LLC**

Servicing Okaloosa & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Superior Residences of Niceville**

2300 N Partin Drive & Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Mon-Fri: 8:00am-5:00pm  
<http://www.superioralf.com>

**Synergy Home Care of Northwest Florida Inc**

Servicing Okaloosa & Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**Twin Cities Pavilion**

1053 John Sims Parkway  
Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

## LONG TERM CARE / CUIDADO A LARGO PLAZO

### Adult Companion / Acompañante para adultos

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Assisted Living Facility / Institución de residencia asistida

**650 Industrial Drive**  
650 INDUSTRIAL DRIVE  
Crestview, FL 32539  
Phone/Teléfono: 850-398-6233  
Mon-Fri: 8:00am-5:00pm

**Crestview Manor**  
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Crestview, FL 32536  
Phone/Teléfono: 850-689-7850  
Open 24 Hours

**Crestview Manor and Twin Cities Pavilion**  
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Fort Walton Beach, FL 32548  
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Open 24 Hours

**H Bay Ministries Inc Db a Superior Residences of Niceville**  
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Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Open 24 Hours

**Northpointe Retirement Community Inc**  
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Fort Walton Beach, FL 32547  
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Open 24 Hours  
<http://www.assistedlivingforyou.com>

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**Twin Cities Pavilion**  
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Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
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Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

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### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
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### Respite Care / Cuidado de relevo

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Crestview, FL 32536  
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**Northpointe Retirement Community Inc**  
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Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

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## ANCILLARY / PROVEDORES AUXILIARES

### Adult Companion / Acompañante para adultos

**Aveanna Healthcare**  
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Fort Walton Beach, FL 32547  
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**Brightstar Care of Pensacola**  
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Mon-Fri: 8:00am-5:00pm  
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Phone/Teléfono: 850-897-2244  
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**650 Industrial Drive**  
650 INDUSTRIAL DRIVE  
Crestview, FL 32539  
Phone/Teléfono: 850-398-6233  
Mon-Fri: 8:00am-5:00pm

**Crestview Manor**  
603 North Pearl Street &  
Crestview, FL 32536  
Phone/Teléfono: 850-689-7850  
Open 24 Hours

**Crestview Manor and Twin Cities Pavilion**  
207 Hospital Drive  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Open 24 Hours

**H Bay Ministries Inc Db a Superior Residences of Niceville**  
2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Open 24 Hours

**Superior Residences of Niceville**  
2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Mon-Fri: 8:00am-5:00pm  
<http://www.superioralf.com>

**Twin Cities Pavilion**  
1053 John Sims Parkway  
Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

### Home Delivered Meals / Comidas entregadas en casa

**Food With Care**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 407-657-3880  
Mon-Thur: 9:00am-4:00pm, Fri: 9:00am-2:30pm  
<http://www.foodwithcare.com>

**G. A. Food Service, Inc**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 727-873-2211  
Mon-Fri: 8:00am-5:00pm  
<https://www.sunmeadow.com/>

**Mom's Meals**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 866-598-0135  
Mon-Fri: 8:00am-5:00pm

**Okaloosa County Council on Aging dba Elder Services of Okaloosa County**  
207 Hospital Drive NE  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Mon-Fri: 8:00am-5:00pm  
<http://www.elder-services.org>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Minor Home Modifications / Modificaciones Menores En El Hogar

**Evolve EMOD LLC**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 844-438-7577  
Mon-Fri: 8:00am-5:00pm

**Phoenix Pro Management, Inc**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 561-236-9384  
Mon-Fri: 8:00am-5:00pm

**Spears Environmental Inc**  
840 N Ferdon Boulevard &  
Crestview, FL 32536  
Phone/Teléfono: 850-682-5354  
Mon-Fri: 8:00am-5:00pm  
<http://www.spearspestcontrol.com>

**Terrell Sletten Contracting Inc**  
Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 239-910-7579  
Mon-Fri: 8:00am-5:00pm

## ANCILLARY / PROVEDORES AUXILIARES

### Respite Care / Cuidado de relevo

#### **Aveanna Healthcare**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

#### **Brightstar Care of Pensacola**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 251-405-6451  
Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

#### **Crestview Manor**

603 North Pearl Street &  
Crestview, FL 32536  
Phone/Teléfono: 850-689-7850  
Open 24 Hours

#### **Crestview Manor and Twin Cities Pavilion**

207 Hospital Drive  
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#### **H Bay Ministries Inc Dba Superior Residences of Niceville**

2300 N Partin Drive &  
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#### **Home Care Solutions**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

#### **Interim Healthcare of Northwest Florida**

339 NW Racetrack Rd  
Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

#### **Interim Healthcare of NorthWest Florida Inc**

339 NW Racetrack Road &  
Suite 16  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

#### **Interim Healthcare of NorthWest Florida Inc**

801 N Wilson Street  
Crestview, FL 32536  
Phone/Teléfono: 850-862-8548  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

#### **Interim Healthcare of NorthWest Florida Inc**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-243-1152  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

#### **Maxim Healthcare Services Inc**

Servicing Okaloosa County &  
Ft Walton Bch, FL 32547  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

#### **Medical Services of Northwest Florida**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-936-0400  
Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

#### **Northpointe Retirement Community Inc**

Servicing Okaloosa County &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

#### **Nursespring of Pensacola LLC**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

#### **Okaloosa County Council on Aging dba Elder Services of Okaloosa County**

207 Hospital Drive NE  
Fort Walton Beach, FL 32548  
Phone/Teléfono: 850-833-9165  
Mon-Fri: 8:00am-5:00pm  
<http://www.elder-services.org>

#### **Sonshine Elder Care, LLC**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

#### **Superior Residences of Niceville**

2300 N Partin Drive &  
Niceville, FL 32578  
Phone/Teléfono: 850-897-2244  
Mon-Fri: 8:00am-5:00pm  
<http://www.superiorfl.com>

#### **Synergy Home Care of Northwest Florida Inc**

Servicing Okaloosa &  
Fort Walton Beach, FL 32547  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

#### **Twin Cities Pavilion**

1053 John Sims Parkway  
Niceville, FL 32578  
Phone/Teléfono: 850-833-9212  
Open 24 Hours  
<http://www.elder-services.org>

## HEARING / SERVICIOS DE AUDICIÓN

*To coordinate hearing services Members can:*

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

*Para coordinar los servicios de audición los Miembros pueden:*

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

## NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

*Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:*

*Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.*

*\*\*\*Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

*Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:*

*LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.*

*\*\*\*Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

## SKILLED NURSING FACILITIES / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facilities /  
Instituciones de enfermería  
especializada**

**Pruitt Health Santa Rosa**  
5530 Northrup Road &  
Milton, FL 32570  
Phone/Teléfono: 850-983-8888  
Mon-Fri: 8:00am-5:00pm, Sat-Sun:  
Open 24 Hours

**Pruitt Health Santa Rosa**  
5530 Northrup Road &  
Milton, FL 32570  
Phone/Teléfono: 850-983-8888  
Mon-Fri: 8:00am-5:00pm, Sat-Sun:  
Open 24 Hours

**PruittHealth Santa Rosa**  
5530 Northrup Road &  
Milton, FL 32570  
Phone/Teléfono: 850-983-8888  
Open 24 Hours  
<http://www.pruitthealth.com>

**PruittHealth Santa Rosa**  
5530 Northrup Road &  
Milton, FL 32570  
Phone/Teléfono: 850-983-8888  
Open 24 Hours  
<http://www.pruitthealth.com>

**Sandy Ridge Snf Operations Llc**  
5360 Glover Lane  
Milton, FL 32570  
Phone/Teléfono: 850-626-9225  
Mon: 8:00am-5:00pm, Tue-Wed:  
Open 24 Hours, Thur-Fri: 8:00am-  
5:00pm, Sun: Open 24 Hours

**Sandy Ridge Snf Operations Llc**  
5360 Glover Lane  
Milton, FL 32570  
Phone/Teléfono: 850-626-9225  
Mon: 8:00am-5:00pm, Tue-Wed:  
Open 24 Hours, Thur-Fri: 8:00am-  
5:00pm, Sun: Open 24 Hours

## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

### Adult Companion / Acompañante para adultos

**Aveanna Healthcare**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Better Healthcare LLC**  
7552 Navarre Parkway & Unit 25  
Navarre, FL 32566  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 8:00am-5:00pm

**Better Healthcare LLC**  
913 Gulfbreeze Parkway & Suite 40  
Gulf Breeze, FL 32561  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 9:00am-5:00pm  
<http://www.betterhealthcarellc.com>

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Nursespring of Pensacola LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonshine Elder Care, LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**TLC Caregivers**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-857-0959  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

### Assisted Living Facility / Institución de residencia asistida

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Northpointe Retirement Community Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**The Terrace at Ivey Acres**  
3964 Florida Avenue & Jay, FL 32565  
Phone/Teléfono: 850-675-4000  
Open 24 Hours  
<http://www.theterraceiveyacres.com>

**Whispering Pines Assisted Living LLC**  
204 Northcliffe Drive & Gulf Breeze, FL 32561  
Phone/Teléfono: 850-542-7650  
Mon-Fri: 8:00am-5:00pm  
<http://www.wpalf.com>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Council on Aging of West Florida Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-432-1475  
Mon-Fri: 8:00am-5:00pm  
<http://www.coawfla.org>

**The Terrace at Ivey Acres**  
3964 Florida Avenue & Jay, FL 32565  
Phone/Teléfono: 850-675-4000  
Open 24 Hours  
<http://www.theterraceiveyacres.com>

### Home Delivered Meals / Comidas entregadas en casa

**Council on Aging of West Florida Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-432-1475  
Mon-Fri: 8:00am-5:00pm  
<http://www.coawfla.org>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Better Healthcare LLC**  
7552 Navarre Parkway & Unit 25  
Navarre, FL 32566  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 8:00am-5:00pm

**Better Healthcare LLC**  
913 Gulfbreeze Parkway & Suite 40  
Gulf Breeze, FL 32561  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 9:00am-5:00pm  
<http://www.betterhealthcarellc.com>

**Home Care Solutions**  
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Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
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Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Medical Services of Northwest Florida Inc**  
8974 Navarre Parkway  
Navarre, FL 32566  
Phone/Teléfono: 850-233-3384  
Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Medical Services of Northwest Florida, Inc**  
8974 Navarre Parkway & Navarre, FL 32566  
Phone/Teléfono: 850-936-0400  
Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Northpointe Retirement Community Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
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**Sonshine Elder Care, LLC**  
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Phone/Teléfono: 850-346-0352  
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Servicing Santa Rosa & Milton, FL 32570  
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**The Terrace at Ivey Acres**  
3964 Florida Avenue & Jay, FL 32565  
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Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-857-0959  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

**Respite Care / Cuidado de relevo cont.**

**Whispering Pines Assisted Living LLC**  
204 Northcliffe Drive &  
Gulf Breeze, FL 32561  
Phone/Teléfono: 850-542-7650  
Mon-Fri: 8:00am-5:00pm  
<http://www.wpalf.com>



## LONG TERM CARE / CUIDADO A LARGO PLAZO

### Adult Companion / Acompañante para adultos

**Home Care Solutions**  
 Servicing Santa Rosa & Milton, FL 32570  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
 Servicing Santa Rosa & Milton, FL 32570  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Assisted Living Facility / Institución de residencia asistida

**Berryhill Retirement Center**  
 5544 Swanner Road & Milton, FL 32570  
 Phone/Teléfono: 850-623-6550  
 Open 24 Hours

**Navarre Gardens Assisted Living Facility**  
 7254 Navarre Parkway  
 Navarre, FL 32566  
 Phone/Teléfono: 850-684-3680  
 Open 24 Hours

**Navarre Gardens Assisted Living Facility**  
 Servicing Santa Rosa Milton, FL 32570  
 Phone/Teléfono: 850-684-3680  
 Open 24 Hours

**Northpointe Retirement Community Inc**  
 Servicing Santa Rosa County & Milton, FL 32570  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

**South Seas ALF**  
 101 McAbee Court  
 Gulf Breeze, FL 32561  
 Phone/Teléfono: 850-934-1061  
 Open 24 Hours

**The Terrace at Ivey Acres**  
 3964 Florida Avenue & Jay, FL 32565  
 Phone/Teléfono: 850-675-4000  
 Open 24 Hours  
<http://www.theterraceiveyacres.com>

**Whispering Pines Assisted Living LLC**  
 204 Northcliffe Drive & Gulf Breeze, FL 32561  
 Phone/Teléfono: 850-542-7650  
 Mon-Fri: 8:00am-5:00pm  
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### Chore Provider / Proveedor para tareas domésticas

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 204 Northcliffe Drive & Gulf Breeze, FL 32561  
 Phone/Teléfono: 850-542-7650  
 Mon-Fri: 8:00am-5:00pm  
<http://www.wpalf.com>

## ANCILLARY / PROVEDORES AUXILIARES

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Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Better Healthcare LLC**  
7552 Navarre Parkway & Unit 25  
Navarre, FL 32566  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 8:00am-5:00pm

**Better Healthcare LLC**  
913 Gulfbreeze Parkway & Suite 40  
Gulf Breeze, FL 32561  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 9:00am-5:00pm  
<http://www.betterhealthcarellc.com>

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
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**Nursespring of Pensacola LLC**  
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Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
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**Sonshine Elder Care, LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-346-0352  
Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-687-3965  
Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

**TLC Caregivers**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-857-0959  
Mon-Fri: 8:00am-5:00pm  
<http://www.tlccaregivers.com>

### Assisted Living Facility / Institución de residencia asistida

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Navarre Gardens Assisted Living Facility**  
7254 Navarre Parkway  
Navarre, FL 32566  
Phone/Teléfono: 850-684-3680  
Open 24 Hours

**Navarre Gardens Assisted Living Facility**  
Servicing Santa Rosa Milton, FL 32570  
Phone/Teléfono: 850-684-3680  
Open 24 Hours

**Northpointe Retirement Community Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-478-1114  
Open 24 Hours  
<http://www.assistedlivingforyou.com>

**South Seas ALF**  
101 McAbee Court  
Gulf Breeze, FL 32561  
Phone/Teléfono: 850-934-1061  
Open 24 Hours

**The Terrace at Ivey Acres**  
3964 Florida Avenue & Jay, FL 32565  
Phone/Teléfono: 850-675-4000  
Open 24 Hours  
<http://www.theterraceiveyacres.com>

**Whispering Pines Assisted Living LLC**  
204 Northcliffe Drive & Gulf Breeze, FL 32561  
Phone/Teléfono: 850-542-7650  
Mon-Fri: 8:00am-5:00pm  
<http://www.wpalf.com>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-479-8666  
Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Council on Aging of West Florida Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-432-1475  
Mon-Fri: 8:00am-5:00pm  
<http://www.coawfla.org>

**The Terrace at Ivey Acres**  
3964 Florida Avenue & Jay, FL 32565  
Phone/Teléfono: 850-675-4000  
Open 24 Hours  
<http://www.theterraceiveyacres.com>

### Home Delivered Meals / Comidas entregadas en casa

**Council on Aging of West Florida Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-432-1475  
Mon-Fri: 8:00am-5:00pm  
<http://www.coawfla.org>

**Food With Care**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 407-657-3880  
Mon-Thur: 9:00am-4:00pm, Fri: 9:00am-2:30pm  
<http://www.foodwithcare.com>

**G. A. Food Service, Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 727-873-2211  
Mon-Fri: 8:00am-5:00pm  
<https://www.sunmeadow.com/>

**Mom's Meals**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 866-598-0135  
Mon-Fri: 8:00am-5:00pm

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Minor Home Modifications / Modificaciones Menores En El Hogar

**Evolve EMOD LLC**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 844-438-7577  
Mon-Fri: 8:00am-5:00pm

**Phoenix Pro Management, Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 561-236-9384  
Mon-Fri: 8:00am-5:00pm

**Terrell Sletten Contracting Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 239-910-7579  
Mon-Fri: 8:00am-5:00pm

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-444-4365  
Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Berryhill Retirement Center**  
5544 Swanner Road & Milton, FL 32570  
Phone/Teléfono: 850-623-6550  
Open 24 Hours

**Better Healthcare LLC**  
7552 Navarre Parkway & Unit 25  
Navarre, FL 32566  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 8:00am-5:00pm

**Better Healthcare LLC**  
913 Gulfbreeze Parkway & Suite 40  
Gulf Breeze, FL 32561  
Phone/Teléfono: 800-394-0005  
Mon-Fri: 9:00am-5:00pm  
<http://www.betterhealthcarellc.com>

**Home Care Solutions**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-433-0733  
Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
Servicing Santa Rosa & Milton, FL 32570  
Phone/Teléfono: 850-474-0767  
Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
Servicing Santa Rosa County & Milton, FL 32570  
Phone/Teléfono: 850-473-0323  
Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

## ANCILLARY / PROVEDORES AUXILIARES

**Respite Care / Cuidado de relevo cont.**

**Medical Services of Northwest Florida Inc**

8974 Navarre Parkway  
 Navarre, FL 32566  
 Phone/Teléfono: 850-233-3384  
 Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Medical Services of Northwest Florida, Inc**

8974 Navarre Parkway &  
 Navarre, FL 32566  
 Phone/Teléfono: 850-936-0400  
 Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Northpointe Retirement Community Inc**

Servicing Santa Rosa County &  
 Milton, FL 32570  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**

Servicing Santa Rosa &  
 Milton, FL 32570  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonshine Elder Care, LLC**

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 Milton, FL 32570  
 Phone/Teléfono: 850-346-0352  
 Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

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 Milton, FL 32570  
 Phone/Teléfono: 850-687-3965  
 Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

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3964 Florida Avenue &  
 Jay, FL 32565  
 Phone/Teléfono: 850-675-4000  
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<http://www.theterraceativey acres.com>

**TLC Caregivers**

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 Milton, FL 32570  
 Phone/Teléfono: 850-857-0959  
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<http://www.tlccaregivers.com>

**Whispering Pines Assisted Living LLC**

204 Northcliffe Drive &  
 Gulf Breeze, FL 32561  
 Phone/Teléfono: 850-542-7650  
 Mon-Fri: 8:00am-5:00pm  
<http://www.wpalf.com>

## HEARING / SERVICIOS DE AUDICIÓN

*To coordinate hearing services Members can:*

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

*Para coordinar los servicios de audición los Miembros pueden:*

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

## NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

*Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:*

*Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.*

*\*\*\*Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

*Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:*

*LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.*

*\*\*\*Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

## SKILLED NURSING FACILITIES / INSTITUCIONES DE ENFERMERÍA ESPECIALIZADA

**Skilled Nursing Facilities /  
Instituciones de enfermería  
especializada**

**Chautauqua Springs Health Center  
LLC**  
785 S 2nd Street &  
Defuniak Springs, FL 32435  
Phone/Teléfono: 850-892-2176  
Mon-Fri: 8:00am-5:00pm

**Chautauqua Springs Health Center  
LLC**  
785 S 2nd Street &  
Defuniak Springs, FL 32435  
Phone/Teléfono: 850-892-2176  
Mon-Fri: 8:00am-5:00pm

**Chautauqua Springs Health Center  
LLC**  
Servicing Walton  
Freeport, FL 32439  
Phone/Teléfono: 850-892-2176  
Mon-Fri: 8:00am-5:00pm

**Chautauqua Springs Health Center  
LLC**  
Servicing Walton  
Freeport, FL 32439  
Phone/Teléfono: 850-892-2176  
Mon-Fri: 8:00am-5:00pm

**Grand Boulevard Health and  
Rehabilitation Center**  
138 Sandestin Lane  
Miramar Beach, FL 32550  
Phone/Teléfono: 850-267-2887  
Open 24 Hours  
<http://www.grandboulevardhcr.com>

**Grand Boulevard Health and  
Rehabilitation Center**  
138 Sandestin Lane &  
Miramar Beach, FL 32550  
Phone/Teléfono: 850-267-3718  
Open 24 Hours

**Grand Boulevard Health and  
Rehabilitation Center**  
138 Sandestin Lane &  
Miramar Beach, FL 32550  
Phone/Teléfono: 850-267-3718  
Open 24 Hours

## HOME BASED SERVICES / SERVICIOS BASADOS EN EL HOGAR

### Adult Companion / Acompañante para adultos

**Aveanna Healthcare**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-444-4365  
 Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 251-405-6451  
 Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-473-0323  
 Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonshine Companion Care LLC**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-764-6638  
 Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
 141 Mack Bayou Loop  
 Suite 303  
 Santa Rosa Beach, FL 32459  
 Phone/Teléfono: 850-687-3965  
 Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

### Assisted Living Facility / Institución de residencia asistida

**Northpointe Retirement Community Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-444-4365  
 Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 251-405-6451  
 Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

### Interim Healthcare of NorthWest Florida Inc

Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Maxim Healthcare Services Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-473-0323  
 Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

### Medical Services of Northwest Florida

Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-936-0400  
 Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Northpointe Retirement Community Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonshine Companion Care LLC**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-764-6638  
 Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
 141 Mack Bayou Loop  
 Suite 303  
 Santa Rosa Beach, FL 32459  
 Phone/Teléfono: 850-687-3965  
 Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>

## LONG TERM CARE / CUIDADO A LARGO PLAZO

### Adult Companion / Acompañante para adultos

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### Assisted Living Facility / Institución de residencia asistida

**Northpointe Retirement Community Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

### Chore Provider / Proveedor para tareas domésticas

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

### In Home Supportive Care / Cuidados paliativos en el hogar

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

### Respite Care / Cuidado de relevo

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
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 Freeport, FL 32439  
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 Open 24 Hours  
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 Freeport, FL 32439  
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## ANCILLARY / PROVEDORES AUXILIARES

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 Freeport, FL 32439  
 Phone/Teléfono: 850-444-4365  
 Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 251-405-6451  
 Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Home Care Solutions**  
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 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
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 Freeport, FL 32439  
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 Freeport, FL 32439  
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 Phone/Teléfono: 850-764-6638  
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### Home Delivered Meals / Comidas entregadas en casa

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 9:00am-2:30pm  
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 Freeport, FL 32439  
 Phone/Teléfono: 727-873-2211  
 Mon-Fri: 8:00am-5:00pm  
<https://www.sunmeadow.com/>

**Mom's Meals**  
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 Freeport, FL 32439  
 Phone/Teléfono: 866-598-0135  
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### In Home Supportive Care / Cuidados paliativos en el hogar

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 Phone/Teléfono: 850-433-0733  
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 Freeport, FL 32439  
 Phone/Teléfono: 844-438-7577  
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**Phoenix Pro Management, Inc**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 561-236-9384  
 Mon-Fri: 8:00am-5:00pm

**Terrell Sletten Contracting Inc**  
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 Freeport, FL 32439  
 Phone/Teléfono: 239-910-7579  
 Mon-Fri: 8:00am-5:00pm

### Respite Care / Cuidado de relevo

**Aveanna Healthcare**  
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 Freeport, FL 32439  
 Phone/Teléfono: 850-444-4365  
 Mon-Fri: 8:00am-5:00pm  
<http://www.aveanna.com>

**Brightstar Care of Pensacola**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 251-405-6451  
 Mon-Fri: 8:00am-5:00pm  
<http://www.brightstarcare.com>

**Home Care Solutions**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-433-0733  
 Mon-Fri: 8:00am-5:00pm  
<http://www.homecarefl.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
<http://www.interimhealthcare.com>

**Interim Healthcare of NorthWest Florida Inc**  
 Servicing Walton  
 Freeport, FL 32439  
 Phone/Teléfono: 850-243-1152  
 Mon-Fri: 8:00am-5:00pm  
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**Maxim Healthcare Services Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-473-0323  
 Mon-Fri: 8:00am-5:00pm  
<http://www.maxhealth.com>

**Medical Services of Northwest Florida**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-936-0400  
 Mon-Fri: 8:00am-5:00pm  
<http://www.mchsi.com>

**Northpointe Retirement Community Inc**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-478-1114  
 Open 24 Hours  
<http://www.assistedlivingforyou.com>

**Nursespring of Pensacola LLC**  
 Servicing Walton &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-479-8666  
 Mon-Fri: 8:00am-5:00pm  
<http://www.nursespring.com>

**Sonshine Companion Care LLC**  
 Servicing Walton County &  
 Freeport, FL 32439  
 Phone/Teléfono: 850-764-6638  
 Mon-Fri: 8:00am-5:00pm  
<http://www.sonshinecompanioncare.com>

**Synergy Home Care of Northwest Florida Inc**  
 141 Mack Bayou Loop  
 Suite 303  
 Santa Rosa Beach, FL 32459  
 Phone/Teléfono: 850-687-3965  
 Mon-Fri: 8:00am-5:00pm  
<http://www.synergyhomecare.com>



## HEARING / SERVICIOS DE AUDICIÓN

*To coordinate hearing services Members can:*

- 1. Contact their Case Manager or*
- 2. Sunshine Health's Member Services at 866-796-0530.*

*Para coordinar los servicios de audición los Miembros pueden:*

- 1. Comunicarse con su Administrador de Casos o*
- 2. con el Departamento de Servicios para los Miembros de Sunshine Health al 866-796-05*

## NON EMERGENT TRANSPORTATION / TRANSPORTE NO EMERGENTE

*Sunshine Health offers transportation to covered healthcare/dental appointments. Members can call one of the following providers directly:*

*Logisticare - 24-Hours (One Business Day) in advance at 1-877-659-8414.*

*\*\*\*Urgent appointments will be verified with the provider before transportation is scheduled. Please have your provider's name, address and phone number along with the appointment date and time before calling to schedule transportation.*

*Sunshine Health ofrece el servicio de transporte para citas médicas/odontológicas cubiertas por el seguro médico. Los Afiliados pueden llamar al siguiente proveedor directamente:*

*LogistiCare - 24 Horas (Un Día Hábil) de antelación al 1-877-659-8414.*

*\*\*\*Las citas urgentes serán verificadas con el proveedor antes de que el transporte sea programado. Por favor, tenga el nombre, dirección y número telefónico de su proveedor, junto con la fecha y hora de la cita antes de llamar para programar el transporte*

Assisting Seniors LLC (Adult Companion / Acompañante para adultos)..... 11	Family First HomeCare, LLC (Respite Care / Cuidado de relevo)..... 12	Maxim Healthcare Services Inc (Adult Companion / Acompañante para adultos) ... 8, 11, 15, 18, 22, 25, 29, 31
Aveanna Healthcare (Adult Companion / Acompañante para adultos)..... 8, 11, 15, 18, 22, 25, 29, 31	Family First HomeCare, LLC (Respite Care / Cuidado de relevo)..... 9	Maxim Healthcare Services Inc (Respite Care / Cuidado de relevo)..... 12, 19, 22, 25, 29, 31
Aveanna Healthcare Pensacola (Adult Companion / Acompañante para adultos) ... 8, 11	Family First HomeCare of Pensacola (Adult Companion / Acompañante para adultos) ... 8, 11	Maxim Healthcare Services Inc (Respite Care / Cuidado de relevo)..... 9, 16
Aveanna Healthcare Pensacola (Respite Care / Cuidado de relevo)..... 8, 12	Family First HomeCare of Pensacola (Respite Care / Cuidado de relevo) ..... 12	Medical Services of Northwest Florida Inc (Respite Care / Cuidado de relevo) ..... 22
Aveanna Healthcare (Respite Care / Cuidado de relevo)..... 8, 12, 15, 19, 22, 25, 29, 31	Family First HomeCare of Pensacola (Respite Care / Cuidado de relevo) ..... 9	Medical Services of Northwest Florida, Inc (Respite Care / Cuidado de relevo) ..... 22
Bayside Health and Rehabilitation Center (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 7	Food With Care (Home Delivered Meals / Comidas entregadas en casa)..... 18, 25, 31	Medical Services of Northwest Florida Inc (Respite Care / Cuidado de relevo) ..... 26
Berryhill Retirement Center (Assisted Living Facility / Institución de residencia asistida)..... 22, 24, 25	Food With Care (Home Delivered Meals / Comidas entregadas en casa)..... 12	Medical Services of Northwest Florida, Inc (Respite Care / Cuidado de relevo) ..... 26
Berryhill Retirement Center (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos)..... 22, 24, 25	Fort Walton Rehabilitation Center (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 14	Medical Services of Northwest Florida (Respite Care / Cuidado de relevo) ..... 12, 19, 29, 31
Berryhill Retirement Center (Respite Care / Cuidado de relevo)..... 22, 24, 25	G. A. Food Service, Inc (Home Delivered Meals / Comidas entregadas en casa)..... 18, 25, 31	Medical Services of Northwest Florida (Respite Care / Cuidado de relevo) ..... 9, 16
Better Healthcare LLC (Adult Companion / Acompañante para adultos)..... 22, 25	G. A. Food Service, Inc (Home Delivered Meals / Comidas entregadas en casa)..... 12	Mom's Meals (Home Delivered Meals / Comidas entregadas en casa)..... 18, 25, 31
Better Healthcare LLC (Respite Care / Cuidado de relevo)..... 22, 25	Grand Boulevard Health and Rehabilitation Center (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 28	Mom's Meals (Home Delivered Meals / Comidas entregadas en casa)..... 12
Brightstar Care of Pensacola (Adult Companion / Acompañante para adultos)..... 8, 11, 15, 18, 29, 31	H Bay Ministries Inc DbA Superior Residences of Niceville (Assisted Living Facility / Institución de residencia asistida) .... 15, 17, 18	Navarre Gardens Assisted Living Facility (Assisted Living Facility / Institución de residencia asistida) ..... 24, 25
Brightstar Care of Pensacola (Respite Care / Cuidado de relevo)..... 12, 15, 19, 29, 31	H Bay Ministries Inc DbA Superior Residences of Niceville (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos) ..... 15, 17, 18	Noble Senior Living at Pensacola (Assisted Living Facility / Institución de residencia asistida)..... 8, 10, 11
Brightstar Care of Pensacola (Respite Care / Cuidado de relevo)..... 9	H Bay Ministries Inc DbA Superior Residences of Niceville (Respite Care / Cuidado de relevo)..... 15, 17, 19	Noble Senior Living at Pensacola (Respite Care / Cuidado de relevo)..... 10, 12
Century Snf Operations Llc (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 7	Home Care Solutions (Adult Companion / Acompañante para adultos) ... 8, 10, 11, 15, 17, 18, 22, 24, 25, 29, 30, 31	Noble Senior Living at Pensacola (Respite Care / Cuidado de relevo)..... 9
Chautauqua Springs Health Center LLC (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 28	Home Care Solutions (Chore Provider / Proveedor para tareas domésticas) .... 8, 10, 11, 15, 17, 18, 22, 24, 25, 29, 30, 31	Northpointe Retirement Community (Assisted Living Facility / Institución de residencia asistida)..... 8, 10, 11
Council on Aging of West Florida Inc (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos)..... 8, 10, 11, 22, 24, 25	Home Care Solutions (In Home Supportive Care / Cuidados paliativos en el hogar) .. 8, 10, 12, 15, 17, 18, 22, 24, 25, 29, 30, 31	Northpointe Retirement Community Inc (Assisted Living Facility / Institución de residencia asistida) ... 8, 10, 11, 15, 17, 18, 22, 24, 25, 29, 30, 31
Council on Aging of West Florida Inc (Home Delivered Meals / Comidas entregadas en casa) ..... 8, 10, 11, 22, 24, 25	Home Care Solutions (Respite Care / Cuidado de relevo)..... 10, 12, 15, 17, 19, 22, 24, 25, 29, 30, 31	Northpointe Retirement Community Inc (Respite Care / Cuidado de relevo) .. 10, 12, 17, 19, 22, 24, 29, 30, 31
Crestview Manor and Twin Cities Pavilion (Assisted Living Facility / Institución de residencia asistida) ..... 15, 17, 18	Home Care Solutions (Respite Care / Cuidado de relevo)..... 9	Northpointe Retirement Community Inc (Respite Care / Cuidado de relevo) .... 9, 16, 26
Crestview Manor and Twin Cities Pavilion (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos)..... 15, 17, 18	Home Sweet Homes of FL Inc (Minor Home Modifications / Modificaciones Menores En El Hogar) ..... 12	Northpointe Retirement Community (Respite Care / Cuidado de relevo) ..... 10, 12
Crestview Manor and Twin Cities Pavilion (Respite Care / Cuidado de relevo) ... 15, 17, 19	Interim Healthcare of Northwest Florida (Adult Companion / Acompañante para adultos) ... 8, 11, 15, 18	Northpointe Retirement Community (Respite Care / Cuidado de relevo) ..... 9
Crestview Manor (Assisted Living Facility / Institución de residencia asistida) .... 15, 17, 18	Interim Healthcare of NorthWest Florida Inc (Adult Companion / Acompañante para adultos) ..... 15, 18, 22, 25, 29, 31	Nursespring of Pensacola LLC (Adult Companion / Acompañante para adultos) ... 8, 10, 11, 15, 17, 18, 22, 24, 25, 29, 30, 31
Crestview Manor (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos) ..... 15, 17, 18	Interim Healthcare of NorthWest Florida Inc (Respite Care / Cuidado de relevo)..... 19, 22, 25, 29, 31	NurseSpring of Pensacola LLC (Adult Companion / Acompañante para adultos) ... 8, 10, 11
Crestview Manor (Respite Care / Cuidado de relevo)..... 15, 17, 19	Interim Healthcare of NorthWest Florida Inc (Respite Care / Cuidado de relevo) ..... 16	Nursespring of Pensacola LLC (Chore Provider / Proveedor para tareas domésticas) .... 8, 10, 11, 15, 17, 18, 22, 24, 25, 29, 30, 31
Crestview Rehabilitation Center LLC (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 14	Interim Healthcare of Northwest Florida (Respite Care / Cuidado de relevo) ..... 12, 15, 19	NurseSpring of Pensacola LLC (Chore Provider / Proveedor para tareas domésticas) .... 8, 10, 11
Emerald Coast Center (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 14	Interim Healthcare of Northwest Florida (Respite Care / Cuidado de relevo) ..... 9	Nursespring of Pensacola LLC (Respite Care / Cuidado de relevo)..... 10, 12, 17, 19, 22, 24, 29, 30, 31
Evolve EMOD LLC (Minor Home Modifications / Modificaciones Menores En El Hogar) ..... 12, 18, 25, 31	Life Care Center of Pensacola (Skilled Nursing Facilities / Instituciones de enfermería especializada)..... 7	NurseSpring of Pensacola LLC (Respite Care / Cuidado de relevo)..... 9, 16, 26
Family First HomeCare, LLC (Adult Companion / Acompañante para adultos)..... 8, 11	L & L Executive Adult Day Care LLC (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos)..... 8, 10, 11	NurseSpring of Pensacola LLC (Respite Care / Cuidado de relevo)..... 9

Okaloosa County Council on Aging dba Elder Services of Okaloosa County (Home Delivered Meals / Comidas entregadas en casa).....	15, 18	Superior Residences of Niceville (Respite Care / Cuidado de relevo).....	16	Windermere Memory Care Inc (Assisted Living Facility / Institución de residencia asistida).....	10, 11
Okaloosa County Council on Aging dba Elder Services of Okaloosa County (Respite Care / Cuidado de relevo).....	19	Synergy Home Care of Northwest Florida Inc (Adult Companion / Acompañante para adultos).....	8, 11, 15, 18, 22, 25, 29, 31		
Okaloosa County Council on Aging dba Elder Services of Okaloosa County (Respite Care / Cuidado de relevo).....	16	Synergy Home Care of Northwest Florida Inc (Respite Care / Cuidado de relevo).....	12, 19, 22, 29, 31		
Phoenix Pro Management, Inc (Minor Home Modifications / Modificaciones Menores En El Hogar).....	12, 18, 25, 31	Synergy Home Care of Northwest Florida Inc (Respite Care / Cuidado de relevo)....	9, 16, 26		
Prisyco Manor (Assisted Living Facility / Institución de residencia asistida).....	10, 11	Terrell Sletten Contracting Inc (Minor Home Modifications / Modificaciones Menores En El Hogar).....	12, 18, 25, 31		
Pruitt Health Santa Rosa (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	21	The Health Center of Pensacola, Inc. (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	7		
PruittHealth Santa Rosa (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	21	The Manor At Blue water Bay (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	14		
Rehabilitation Center at Park Place LLC (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	7	The Manor At Bluewater Bay (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	14		
Sandy Ridge Snf Operations Llc (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	21	The Rhema House (Assisted Living Facility / Institución de residencia asistida).....	10, 11		
Shelton Manor INC. (Assisted Living Facility / Institución de residencia asistida).....	10, 11	The Terrace at Ivey Acres (Assisted Living Facility / Institución de residencia asistida).....	22, 24, 25		
Shoal Creek Rehabilitation Center (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	14	The Terrace at Ivey Acres (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos).....	22, 24, 25		
650 Industrial Drive (Assisted Living Facility / Institución de residencia asistida)....	15, 17, 18	The Terrace at Ivey Acres (Respite Care / Cuidado de relevo).....	22, 24		
650 Industrial Drive (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos).....	15, 17, 18	The Terrace at Ivey Acres (Respite Care / Cuidado de relevo).....	26		
Solaris Healthcare Pensacola (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	7	TLC Caregivers (Adult Companion / Acompañante para adultos).....	8, 11, 22, 25		
Sonas Home Health Care (Adult Companion / Acompañante para adultos).....	8, 11	TLC Caregivers (Respite Care / Cuidado de relevo).....	12, 22		
Sonas Home Health Care (Respite Care / Cuidado de relevo).....	12	TLC Caregivers (Respite Care / Cuidado de relevo).....	9, 26		
Sonas Home Health Care (Respite Care / Cuidado de relevo).....	9	Twin Cities Pavilion (Assisted Living Facility / Institución de residencia asistida)....	15, 17, 18		
Sonshine Companion Care LLC (Adult Companion / Acompañante para adultos)....	8, 11, 29, 31	Twin Cities Pavilion (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos).....	15, 17, 18		
Sonshine Companion Care LLC (Respite Care / Cuidado de relevo).....	12, 29, 31	Twin Cities Pavilion (Respite Care / Cuidado de relevo).....	17, 19		
Sonshine Companion Care LLC (Respite Care / Cuidado de relevo).....	9	Twin Cities Pavilion (Respite Care / Cuidado de relevo).....	16		
Sonshine Elder Care, LLC (Adult Companion / Acompañante para adultos).....	8, 11, 15, 18, 22, 25	University Hills Health and Rehabilitation (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	7		
Sonshine Elder Care, LLC (Respite Care / Cuidado de relevo).....	12, 19, 22	Westpointe Retirement Community Inc (Assisted Living Facility / Institución de residencia asistida).....	8, 10, 11		
Sonshine Elder Care, LLC (Respite Care / Cuidado de relevo).....	9, 16, 26	Westpointe Retirement Community Inc (Respite Care / Cuidado de relevo).....	10, 12		
South Seas ALF (Assisted Living Facility / Institución de residencia asistida).....	24, 25	Westpointe Retirement Community Inc (Respite Care / Cuidado de relevo).....	9		
Spears Environmental Inc (Minor Home Modifications / Modificaciones Menores En El Hogar).....	18	Westwood Operations, LLC (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	14		
Superior Residences of Niceville (Assisted Living Facility / Institución de residencia asistida).....	15, 17, 18	Whispering Pines Assisted Living LLC (Assisted Living Facility / Institución de residencia asistida).....	22, 24, 25		
Superior Residences of Niceville (Clinic/Center: Adult Day Care / Clínica/Centro: Cuidado diurno para adultos).....	15, 17, 18	Whispering Pines Assisted Living LLC (Respite Care / Cuidado de relevo).....	24		
Superior Residences of Niceville (Respite Care / Cuidado de relevo).....	17, 19	Whispering Pines Assisted Living LLC (Respite Care / Cuidado de relevo).....	23, 26		
		Willowbrooke Court at Azalea Trace (Skilled Nursing Facilities / Instituciones de enfermería especializada).....	7		

This information is available for free in other languages. Please contact our customer service number at 1-866-796-0530, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-796-0530, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

### **NOTICE OF NON-DISCRIMINATION**

Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sunshine Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sunshine Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Sunshine Health at 1-866-796-0530 (TTY 1-800-955-8770). If you believe that Sunshine Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance/Appeals Unit Sunshine Health, P.O. Box 459087 Fort Lauderdale, FL 33345-9087, 1-866-796-0530 (TTY 1-800-955-8770), Fax, 1-866-534-5972. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sunshine Health is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TTY).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<b>Spanish:</b>	Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Sunshine Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-796-0530 (TTY 1-800-955-8770).
<b>French Creole:</b>	Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Sunshine Health, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-866-796-0530 (TTY 1-800-955-8770).
<b>Vietnamese:</b>	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sunshine Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-796-0530 (TTY 1-800-955-8770).
<b>Portuguese:</b>	Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Sunshine Health, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-866-796-0530 (TTY 1-800-955-8770).
<b>Chinese:</b>	如果您，或是您正在協助的對象，有關於 Sunshine Health 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-866-796-0530 (TTY 1-800-955-8770)。
<b>French:</b>	Si vous-même ou une personne que vous aidez avez des questions à propos d'Sunshine Health, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-866-796-0530 (TTY 1-800-955-8770).
<b>Tagalog:</b>	Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sunshine Health, may karapatan ka na makakuha nang tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-866-796-0530 (TTY 1-800-955-8770).
<b>Russian:</b>	В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Sunshine Health вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-866-796-0530 (TTY 1-800-955-8770).
<b>Arabic:</b>	للتحدث م مترجم إذا كان لديك أو لدى شخص تساعد أسئلة حول Health Sunshine ، لديك الحق في 1-866-796-0530 ب اتصل الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. (TTY 1-800-955-8770).

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<b>Italian:</b>	Se lei, o una persona che lei sta aiutando, avesse domande su Sunshine Health, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l' 1-866-796-0530 (TTY 1-800-955-8770).
<b>German:</b>	Falls Sie oder jemand, dem Sie helfen, Fragen zu Sunshine Health hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-866-796-0530 (TTY 1-800-955-8770) an.
<b>Korean:</b>	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sunshine Health 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-866-796-0530 (TTY 1-800-955-8770) 로 전화하십시오.
<b>Polish:</b>	Jeżeli ty lub osoba, której pomagasz, macie pytania na temat planów za pośrednictwem Sunshine Health, macie prawo poprosić o bezpłatną pomoc i informacje w języku ojczystym. Aby skorzystać z pomocy tłumacza, zadzwoń pod numer 1-866-796-0530 (TTY 1-800-955-8770).
<b>Gujarati:</b>	જો તમને અથવા તમે જમની મદદ કરી રહ્યા હોય તેમને, Sunshine Health વિશે કોઈ પ્રશ્ન હોય તો તમને, કોઈ ખર્ચ વિના તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે 1-866-796-0530 (TTY 1-800-955-8770) ઉપર કોલ કરો.
<b>Thai:</b>	หากท่านหรือผู้ที่ท่านให้ความช่วยเหลืออยู่ในขณะนี้มีความเกี่ยวกับ Sunshine Health ท่านมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของท่าน โดยไม่เสียค่าใช้จ่ายใด ๆ ทั้งสิ้น หากต้องการใช้บริการล่าม กรุณาโทรศัพท์ติดต่อที่หมายเลข 1-866-796-0530 (TTY 1-800-955-8770).

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P.O. Box 459088  
Fort Lauderdale, FL 33345-9088

[SunshineHealth.com](https://www.SunshineHealth.com)

1-866-796-0530  
TTY 1-800-955-8770

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